

Please replace paragraph [35], page 9, with the following rewritten paragraph:

Similarly, the customers 302, 304 or 306 may order telecommunications products and/or services on-line via a customer GUI (not shown) running on the devices 302a, 304a and 306a over the communications network 308. The back office GUI and the customer GUI are further described in the commonly owned co-pending United States Patent Application No. 10/051,182, filed January 22, 2002, "Graphical User Interface for Procuring Telecommunications Services On-Line".

Please replace paragraph [45], page 12, with the following rewritten paragraph:

The web tier 502 is responsible for delivering web content 512 (e.g., HyperText Markup Language (HTML) pages, static content, images, Javascript scripts and cascading style sheets, etc) to the client machines 302a, 304a and 306a and 314a and 316a of Figure 3. A customer graphical user interface (GUI) is provided for the client machines 302a, 304a and 306a over the communications network 308 as described in the commonly owned co-pending United States Patent Application No. 10/051,182, filed January 22, 2002, "Graphical User Interface for Procuring Telecommunications Services On-Line".

Please replace paragraph [46], page 12, with the following rewritten paragraph:

A back office graphical user interface (GUI) is provided for the client machines 314a and 316a over the communications network 312 as described in the commonly owned co-pending United States Patent Application No. 10/051,182, filed January 22, 2002, "Graphical User Interface for Procuring Telecommunications Services On-Line". The swivel chair 316 and the customer service 314 personnel can perform swivel chair/back office functions via the back office GUI.

Please replace paragraph [53], page 13, with the following rewritten paragraph:

The system 310 is further described in the commonly owned co-pending United States Patent Application No. 10/051,282, filed January 22, 2002, entitled "Method And System For Procuring Telecommunications Services On-Line".